



## A Final Farewell



Above: Maj. Gen. David T. Zabecki, commander, SETAF Rear (Airborne) (Provisional), speaks to the crowd gathered during the memorial service held April 19 for the four Soldiers from Caserma Ederle who died when the Chinook CH-47 they were riding in went down near Kandahar, Afghanistan, April 6. (Photo by Laura Kreider, Outlook staff)

Right: More than 700 Soldiers and civilians paid their last respects to their fallen comrades during a memorial ceremony held at Bagram Airfield, Afghanistan, April 15. (Official U.S. Army photo)

The four Soldiers who died in the crash were Maj. Edward Murphy, Staff Sgt. Ramones Woodard, Cpl. Daniel Freeman, and Cpl. Sascha Struble.



## Command, control of support operations transferred

By **Spc. Jon Arguello**  
*173d Brigade Public Affairs*

KANDAHAR AIRFIELD, Afghanistan—The enormous amount of responsibility for the logistical support mission carried out by the 325th Forward Support Battalion officially changed hands to the 173d Support Battalion (Airborne) during a ceremony on Kandahar Airfield April 3.

The colors of the 173d Spt Bn (Abn) were unfurled after the colors of the 325th Fwd Spt Bn were sheathed, symbolizing the transfer of command and control of support operations that range from medical assistance missions to re-supply to repairing weapons and equipment. The support battalion even handles the brigade's mortuary affairs.

Although the 173d Spt Bn (Abn) didn't take over control of the enormous support battalion responsibility until the transfer of authority, the battalion had been working, and continues to work, around the clock to make the transfer as seamless as possible.

The commander of the outgoing 325th Fwd Spt Bn, Maj. Skip Adams, gave a synopsis of the tremendous amount of supplies and man hours his unit committed to supporting the infantry units during their

deployment in his farewell speech and expressed his best wishes for the new unit saying, "We are leaving the task in good hands."

The commander of the incoming 173d Spt Bn, Lt. Col. Cynthia Fox, said she appreciated the work the 325th Fwd Spt Bn had done and looks forward to the opportunity to build on their accomplishments.

The 173d Spt Bn (Abn) recently expanded their role from a company of support personnel to a battalion-sized element with four companies, including a headquarters company.

The expansion of the unit came just in time to handle the job. The amount of work the support battalion will undertake is a daunting one – matched only by the paratroopers' dedication.

"I couldn't wait to get here," said Sgt. Katrina Salinas, a medic and team leader for Charlie Company. "I like being deployed because I get to do my job as a medic."

Charlie Co. has already participated in combined medical assistance exercises (CMAX). These CMAXs are a large commitment by the battalion to do its part in winning the hearts and minds of the Afghan people.

They do this by treating injuries and

illnesses of local Afghan citizens and demonstrate first-hand that coalition forces are not the occupying forces the Afghans have been battling for decades. According to Charlie Co. figures, about 80 Afghan women and children were treated during the last CMAX.

The professionalism and technical skill of the medics was impressive, said Maj. Jose Garcia, Charlie Co. commander.

"To be able to walk into a village and have the impact they had is exciting," said Garcia. "It's nice to see them out there working. It doesn't get more real than that. They had cases where they really had to reach deep into their bag of tricks to do what's right."

These CMAX missions are more than just a job for the Soldiers of Charlie Co.

"For one, I know they don't get a lot of medical care," said Salinas, referring to the Afghans. "So everything we do is something, whether it's vitamins or minor treatment of injuries. I like to know that we are benefiting the Afghan community."

Medical assistance missions provide the medics with more than a good feeling, however.

"Besides the fact that we are helping the Afghan people while the country gets on its own two feet, the missions provide the medics with real life training, which is

important for this job," Salinas said.

Charlie Co. isn't the only company that has demonstrated the battalion's proactive efforts.

The battalion's truck drivers from Alpha Company have been working nonstop to push out the enormous loads of materiel the 173d Airborne Brigade brought with them.

"It'd be nice to take some time off," said Spc. Jamal Bellamy, a truck driver with Alpha Co. "But we know the other units need their equipment, so we try to get as much accomplished as possible."

According to the numbers from the battalion's movement control officer, Capt. Charles Diggs, by April 1 – only a couple of weeks into their deployment – more than 415 tons of equipment had been transported over 412 miles by Alpha Co. drivers. And that's just within the interior of Kandahar Airfield.

"The hardest part of the transfer was the relief in place, which increases the workload," said Diggs.

The coordination of the transfer of materiel is a large enough job for the whole battalion.

Containers must be delivered by one of four methods of transportation. People and equipment must travel by tactical ground

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# Foreign language, cultural expertise improvements announced

Department of Defense  
Press Release

The Department of Defense recently announced a major initiative to develop foreign language and cultural expertise among its military and civilian members.

The initiative reflects a long-standing priority of Secretary of Defense Donald Rumsfeld to achieve three major goals: to create foundational language and cultural expertise in the officer, civilian and enlisted ranks for both active and reserve forces; to create the capacity to surge language and cultural resources beyond in-house capabilities; and to establish a cadre of language specialists with advanced levels of proficiency.

It also intends to improve the language skills of the officer corps in general as well as consider language ability in the promotion of general officers.

“We simply must develop a greater capacity for languages that reflect the demands of this century,” Rumsfeld said. “No technology delivers this capability; it is a truly human skill that our forces must have to win, and that we must have to keep the peace. The department’s Defense Language Transformation Roadmap is a commitment to our men and women that they will have that skill and ability.”

The initiative is based upon lessons learned since Sept. 11.

It also addresses the findings of the Defense Science Board study on transition to and from hostilities.

Examples of actions directed by the Transformation Roadmap include:

- ♦ Revision of policy, doctrine and planning guidance to optimize the accession, development and employment of those with language skills and reflect the need for deliberately planned operational and contingency language support.
- ♦ Building a capabilities-based language requirements determination process and tracking language readiness.
- ♦ Surveying the current military and civilian force for language proficiency and providing incentives for the sustainment of that expertise.
- ♦ Requiring junior officers to complete language training and expanding study abroad programs and experiences in foreign countries.
- ♦ Establishing foreign language ability criterion for general and flag officer advancement.
- ♦ Determining the need for enhancing civilian language and regional expertise in the workforce.

Actions directed by the roadmap will be implemented over time.

A full copy of the Language Transformation Roadmap is available at the Web site: [www.defenselink.mil/news/Mar2005/d20050330roadmap.pdf](http://www.defenselink.mil/news/Mar2005/d20050330roadmap.pdf).

## Riding the bus? Buy a ticket, or pay the fine!

Submitted by SETAF G2  
Press Release

The Vicenza transit system loses money every year because of passengers riding the municipal buses without tickets. A program of intensified checks in

conjunction with law enforcement has been put in place. The new strategy is to be concentrated on bus lines in areas of the city, and one of the most-heavily used bus lines is the #1 which services Caserma Ederle. Passengers caught without a ticket will be fined.

## Technology fair stops at Caserma Ederle



Art Silcox, center, Telenor National Account Manager Government, explains some of the features of SCOTTY Mobile, all-in-one video and data communication system to Spc. Tonya Robertson, who works in the 22nd Area Support Group S-3. This was Robertson’s first time attending the Technology Exposition, and she said the products on display impressed her.

“I have learned a lot of high-speed technology,” said Robertson. “It is great to have something like this offered to the community.”

About 225 community members visited the annual exposition sponsored by the 509th Signal Battalion on Caserma Ederle April 14. Nearly 20 companies from the United States, Germany and Austria displayed at the Club Veneto the latest technology in computer hardware, software and information services. (Photo by Laura Kreider, Outlook Staff)

## Spouse deployed? Need answers or assistance?

The staff and volunteers at the Family Assistance Center are available 24 hours a day and telephones calls are free. The FAC is located in the Davis Family Readiness Center on Caserma Ederle.

To call from Italy dial 00-800-1737-382, from on post call 634-7969.

Or e-mail questions or concerns to: [family@setaf.army.mil](mailto:family@setaf.army.mil)

## Community Action Council

This forum is to discuss issues that affect the community.

If you have an issue that you would like to submit, visit the 22nd Area Support Group Web site at [www.22asg.vicenza.army.mil](http://www.22asg.vicenza.army.mil) and click on the Community Action Council link.

This link provides you the opportunity to review issues that have been previously submitted and responded to by post agencies. There is also a form available for you to submit any new issue you would like addressed.

If you have any questions, call 634-5222 or 0444-71-5222 from off post.

The command encourages you to identify yourself when submitting a CAC issue in order to be able to answer your concern directly.

Childcare is offered during the CAC at \$2.50 per hour, per child for children ages 6 weeks through kindergarten from 8:45-11:15 a.m. Preregistration is required.

Children will be cared for in the Child Development Center, Building 395. Children must be registered with Child and Youth Services Central Registration. Call 634-7219 or stop by their new location in Davis Hall.

The next CAC is Wednesday at 9 a.m. in the Ederle Theater.

**Issue:** *Over the holidays, my wife and I went to check mail at the VicenzaAPO. When we went to the window to receive our package, it was handed to us in a plastic trash bag. The box was soaking wet inside the bag and the contents, which were Christmas presents from the states, were soaked also.*

*The postal clerk explained that the damage was caused by the rain that we had. I told them that this was an unacceptable*

*condition to receive mail, and I asked to speak with the postal detachment officer.*

*When I explained the situation, I was told that this has been an ongoing battle with the personnel at the Venice Airport, and that the postal detachment has been trying for almost a year to secure a contract that would assign responsibility for the welfare our mail to a civilian company.*

*What can be done to solve this problem?*

**Response from the 4 Plt, 510th Postal Detachment:** Wet mail has been an ongoing problem in this community for years. This problem occurs at Venice, not at other airports along on our mail’s route here.

The 22nd Area Support Group S1 and the postal detachment are currently researching the background of this problem in the effort to find ways to prevent this from occurring.

The personnel at Venice Airport who handle our mail belong to the only agency at the airport, and Venice is the only airport we have as a gateway to receive mail.

To further complicate this issue, Aviano Air Force Base personnel handle the air portion of our mail, while the Army handles the ground portion. For this reason, Army personnel at the APO do not have access to the flight line or the back of the warehouse where our mail is stored.

Finally, in the case that wet mail is received, reports are filed by the Air Force military personnel and sent up to the Military Postal Service Agency. Whether or not the airlines or the contract agency is fined for this wet mail, or if it is just a paperwork routine is not yet known.

The postal detachment commander will provide and answer for the community once an answer is found.

Because Aviano experiences the same wet

mail issue as we do, by working together with them, it is hoped that a means of preventing this problem in the future can be worked out.

**Issue:** *Caserma Ederle hasn’t offered a Motorcycle Safety Foundation course in quite a while.*

*When I asked why there are no courses being offered during the winter months, the licensing office stated that, due to the lack of space to hold the class, no classes were offered.*

*When will the classes be held next?*

**Response from Directorate of Logistics:** The Motorcycle Safety Foundation Course is conducted by DOL, Drivers Testing Office.

DOL has recently signed an agreement to conduct the Basic and Experienced Rider courses off post at the *Foro Boario*—the area across from G.I. Auto, next to Villaggio.

The courses will be scheduled monthly all year round, weather permitting.

We will schedule additional courses when the Soldiers return from the Deployment. Upcoming course dates are published in The Outlook as they are finalized.

For people interested in taking a course, the following applies:

IAW, NAVSUPACT, Naples INST 11240, USASETAF 190-2 and Community Policy Letter # 00-03 (Safety) Privately Owned Vehicles and Non-Tactical Government Vehicle Licensing Requirements:

Para. 4 (b) To operate a Motorcycle/Moped, personnel must meet the following additional requirements:

(1) Have a Motorcycle endorsement on their stateside or country license.

(2) Have a completed AESE Form 190-2A signed by the commander or civilian supervisor recommending MSF Course

attendance.

(3) Successfully complete the Motorcycle Safety Foundation (MSF) Basic Rider’s Course (BRC) or Experienced Rider’s Course (ERC) conducted by the 22ND ASG prior to obtaining a Motorcycle endorsement on their SETAF license.

(4) Successfully complete the MSF BRC or Experienced Rider’s Course (ERC) every two years (bi-annual re-certification).

(5) Meet age requirements based on the size of the motorcycle:

(a) Type I - up to 49cc: Must be 18 years of age or older

(b) Type II - 50cc to 350cc: Must be 18 years of age or older

(c) Type III - 351cc and above: Must be 21 years of age or older.

**Issue:** Are there any plans to build a playground on Caserma Ederle that toddlers can use safely? Most of the playgrounds on Villaggio are also for older children, and if you don’t live on Villaggio it’s inconvenient to go there just to play as there are no bathroom facilities available.

**Responding Agency: DPW:** The need for a toddler lot on Ederle has been recognized for some time. However there is currently neither space nor funding to build this lot.

**Responses from Directorate of MWR:** To help in the short term, on a trial basis, we will open up the current Child Development Center toddler playgrounds near buildings 395 on Saturday and Sunday from 10 a.m.-2 p.m.

Parents may pick up a key to this playground from the staff duty NCO at the Davis Family Readiness Center.

Parents MUST supervise children at all times and observe posted rules. Children are never to be left alone in the playground.



Protecting your computers, yourself

# Electronic force protection is everyone’s responsibility

By Mark D. Santaw  
509th Signal Battalion  
Special to the Outlook

Each day, whether it originates in the U.S. or Europe, there are numerous incidents of viruses, computer worms, or cases where people are constantly trying to hack, damage or illegally access our computer systems.

With this problem facing them, the 509th Signal Battalion information security specialists are meeting this, and other concerns, head on by identifying the vulnerabilities that they need to eliminate immediately.

Electronic force protection is a term used for each area of computer security pertaining to information assurance, information security, and network security.

Proper electronic force protection ensures that our computer networks, e-mail, files, and computers are secure and ready to serve the community and the war fighter.

It is as critical as physical force protection and the criteria are the same—it’s everyone’s job!

Network security requires users to protect themselves from many things, including identity theft, and to protect their computers from viruses and malicious software thereby protecting the entire networking community.

The top 10 electronic force protection requirements of SETAF are:

1. USAREUR computer test: All government computer users must complete the online test and sign the computer user’s agreement.

2. Computer security baselines and patches: Ensure you have the latest versions installed by your Information Management Officer.

3. Anti-virus software: Authorized AV software must be loaded on your computer and updated at least on a weekly basis.

Where applicable, it should be installed on your computer in the “managed” mode in order to receive the automatic anti-virus signature updates.

4. Authorized software only: Only authorized software should be installed on your computer (no NAPSTER-type software,

peer-to-peer file sharing software, streaming video/audio, games, shareware or pornography are allowed).

Currently, Windows 2000/XP/2003, MS Office 2000/XP/2003, Form Flow, and Anti-Virus are the primary components of authorized software.

If you need to load additional applications, contact your Information Assurance Manager for permission.

5. Police ourselves: Network scans are randomly performed by 509th Information Assurance team and the Army Network Operations and Security Center-Europe (ANOSC-E), and Regional Computer Emergency Response Team-Europe (RCERT-E) to identify vulnerabilities and violations. IMOs need to physically check computers for compliance on a routine basis as well.

6. Government Owned Information Systems (GOIS) only: Any device connected to the network must be government owned and coordinated through your IMO, IAM, and the 509th Help Desk.

All computers must have the security baselines and IAVA patches applied before connecting them to the network.

Most wireless devices are not authorized to be connected under any circumstances.

7. Personal use: Personal use of Government computers must not reflect adversely on DoD or DoD components and not interfere with official business.

Supervisors may provide some guidance on when limited personal use is permitted, and some limits may be enforced by network tools.

8. Accountability: Your signature on the USARUER Computer User’s Agreement acknowledges your understanding of and agreement to support Army and USAREUR policy on the use of Government computers.

Your signature also makes you accountable for every transaction that occurs on your computer account.

9. Illegal downloads: The Joint Ethics Regulation specifies that government resources will not be used to download material that is unprofessional in nature, for example; pornography, hate literature and

## 14th Transportation Battalion takes over coordination duties in Afghanistan



14th Transportation Battalion commander, Lt. Col. Charles Brown (center) and battalion Command Sgt. Maj. William Brown unfurl the unit colors at the April 11 Transition of Authority ceremony. The 14th Trans Bn, based in Vicenza, assumed the duties as the Joint Logistics Command Movement Control Battalion from the 39th Trans Bn, which is based Kaiserslautern, Germany. The 14th Trans Bn is now responsible for coordinating the movement of materiel and personnel on commercial and military trucking, rail, rotary and fixed-wing aircraft throughout the Afghanistan Theater. (Photo courtesy of 14th Trans Bn)

other obscene or offensive material, hacker tools, or for other unauthorized purposes such as online gambling.

10. Internet Chat services: The only chat or Instant Messenger service authorized for use is available via your Army Knowledge Online account (AKO). Commercial chat services (IRC, ICQ, and AOL or MSM IM, etc.) are not authorized on government computer systems.

The IMO within each shop plays a tremendous role in ensuring these top 10 requirements are met, as they will install software properly, verify proper installation occurred as part of the certification and accreditation process, and certify your computer is physically attached to the

network.

When in doubt about what is proper or improper to install or use, ask your IMO, your IAM, or the 509th Help Desk, which can be reach by dialing 119 on post in Vicenza or Livorno.

The computer has quickly evolved as an additional weapon system for the Soldier. Therefore all users need to ensure it is properly cared for, protected, and is able to be a force multiplier on the battlefield when critical information is required to get to the right place at the right time.

Increasing our Information Security posture and awareness, is one way we can assure this is accomplished.

### The Outlook

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SETAF Commander  
Maj. Gen. Jason Kamiya

22nd ASG Commander/Publisher  
Col. Donald G. Drummer

Editor  
Diana Bahr

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E-mail: editor@setaf.army.mil  
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## Dental no-shows will cost you

By Maj. Gen. David T. Zabecki  
SETAF Rear Det. Commander

A significant amount of dental treatment time is lost each month due to failed appointments. Failed appointments result in reduced access to care for the entire SETAF community.

Effective immediately, both Caserma Ederle and Camp Darby will institute the following failed appointment policy:

**a. Active Duty**

1.The first failed appointment will result in counseling by the OIC or NCOIC of the Dental Clinic before reappointment.

2.The second failed appointment within a 12-month period will be reported by the Clinic to the unit commander of the Soldier concerned. The unit commander must request a subsequent appointment.

3.A third failed appointment within a 12-month period will result in notification to the Chief of Staff, USASETAF Rear (ABN) (P), for further action.

4.Emergency and standby space available care will continue to be available.

**b.Family members of active duty Soldiers:**

1.The first failed appointment by a family member will result in the sponsor being counseled by the OIC or NCOIC of the Dental Clinic before reappointment.

2.The second failed appointment within a 12-month period will result in a letter forwarded to the sponsor’s unit commander. The unit commander must request a subsequent appointment.

3.A third failed appointment within a 12-month period will be forwarded through the sponsor’s chain of command to the Chief of Staff, USASETAF Rear (ABN) (P). No further appointments will be provided until requested by the Chief of Staff.

4.Standby space available and emergency care will continue to be provided.

Point of contact for this memorandum is the Dental Commander at 634-7781.

Editor’s Note: This is from CG’s Policy Memorandum 05-11 (Dental Office), Failed Dental appointments, dated March 30, 2005.



# 173d Support Battalion takes over services



Lt. Col. Cynthia Fox (left), 173d Support Battalion (Airborne) commander, and support battalion Command Sgt. Maj. Kenneth Barteau (right) unsheathe the 173d Spt Bn (Abn) colors during the transfer of authority held April 3 in front of the 173d Spt Bn (Abn) new headquarters on Kandahar Airfield. The battalion took over responsibility for the logistical support for the 173d Airborne Brigade from the 325th Forward Support Battalion. Duties of the battalion require them to provide assistance from medical assistance to weapons repair for the Soldiers in Afghanistan. (Photo courtesy of Kandahar Press Center)

**Support Battalion from page 1**

convoy, rotary aircraft or fixed wing aircraft. Equipment can also be transported by the contracting of “jingle trucks,” local commercial delivery trucks usually fitted with colorful designs and wind chime-type decorations that make jingle noises as they deliver their cargo.

The jingle trucks provide a valuable service to coalition forces, providing them with an alternative to convoys, which would expose Soldiers to dangerous routes and put a drain on coalition forces. Additionally, it helps to avoid the wear and tear on equipment by the harsh Afghan environment, explained Sgt. 1st Class Gussie Bellinger, the battalion’s movement control NCOIC.

The jingle truck business also provides much-needed support to the delicate Afghan economy as coalition forces use the locally contracted transportation. The number of jingle truck missions ranges from 53 missions over a four day period to nearly a 100 per day.

A third element of the support battalion, Bravo Company, fulfills the direct support mission for the brigade including recovery and engineering equipment support, weapons, optics, generator and other equipment repair personnel, and water treatment specialists, known as ROWPU or “reverse osmosis water purification unit”.

The support from Bravo Co. will be tested as the dust storms and harsh Afghan elements batter the brigade’s equipment.

“These are all extremely vital support elements, due to the rough conditions and terrain in Afghanistan,” said the battalion’s assistant support operations officer, Capt. Tanner Roy. “You can’t run an operation in this country without these important Soldiers.”

The 173d Spt Bn (Airborne) will play as important a role during its yearlong deployment as any infantry battalion could, by keeping the infantrymen healthy and supplied and keeping their equipment in good operating condition.

Without the support of a battalion, put together specifically with these responsibilities, it is doubtful that any unit could survive, much less successfully complete their missions in support of Operation Enduring Freedom; but with the combined efforts of all the companies of the support battalion, the paratroopers of the 173d Airborne Brigade will never have to find out.

## Lagman Birthing Center opens in Qalat

Inspired by the U.S. Army Health Clinic-Vicenza’s “Drop Zone,” members of the 2d Battalion, 503d Infantry (Airborne) are pleased to announce their own “Drop Zone” grand opening at Forward Operating Base Lagman, Qalat, in Afghanistan. Nicknamed the “Kitty Cat Lounge,” the center features at least one cardboard box, several blankets, plywood walls and warm milk; a virtual palace in this rural country. 1st Lt. Ernesto Perez (at right), a father of four, served as mid-wife and leading expert on pregnancy during this first of many expected deliveries for the multitude of cats populating the FOB. “I never get tired of witnessing the miracle of life,” said 1st Lt. Perez, fondly lifting the tired mother to her bed. Not only do the frisky felines provide a bit of entertainment and a sense of home for the 173d Airborne Brigade paratroopers on the base, but they do an extraordinary job controlling the rodent population. With more deliveries on the way, the center hopes to expand to at least three birthing boxes by the end of the month. Next on the horizon is a Kitten Development Center so each new kitten becomes fully socialized. (Photo courtesy of 2-503d Inf Bde)



## Youth learn child care skills from Red Cross

Story and photo by Laura Kreider  
Outlook Staff

On April 9, a Babysitter’s Training Course took place at the American Red Cross on Caserma Ederle.

“The purpose of the American Red Cross Babysitter’s Training course is to give youth from ages 11 to 15 the information and skills necessary to provide safe and responsible care for children in the absence of parents or adult guardians,” said Samantha Wudel, ARC assistant station manager.

During the course, volunteer instructor Jennifer Wessner – an Air Force tech sergeant with AFN – taught 13 children everything they need to know to handle themselves home alone or babysitting other children, said Wudel.

Some of the topics the participants learned during the course included handling an emergency or illness, performing first aid, responding to life-threatening emergencies, and performing basic child care duties like diapering, feeding, and dressing infants and children.

“For the past few months there have been people clamoring at the Red Cross doors requesting a Babysitter’s Training course,” said Wudel. “However, the program was lacking instructors. Fortunately, this past March, two new instructors stepped up to the plate. Jennifer Wessner and Beth Manning are now armed with diapers and bottles – ready to teach.”

This training will help the youths develop skills in leadership and professionalism, basic care, safety and safe play, as well as first aid, according to Wudel.

The next course is scheduled for May 7 from 9 a.m. to 4 p.m. The \$25 course fee includes materials. Deadline to sign up for the course is Wednesday.

For information about the Babysitter’s Training Course, or to sign up for the May 7 class, stop by the American Red Cross Office located in Davis Family Readiness Center, Room 47, or call 634-7089.



Jennifer Wessner, Babysitter’s Training Course instructor, supervises participants while they learn to change a diaper. The purpose of the American Red Cross Babysitter’s Training course is to give youth ages 11 to 15, the information and skills necessary to provide safe and responsible care for children in the absence of parents or adult guardians, according to ARC assistant station manager Samantha Wudel.

## Telephone Tax Exemption Program customers must transition by Saturday

Directorate of MWR  
Press Release

For several years, the MWR Tax Relief Office provided assistance to telephone customers through the Telephone Tax Exemption Program.

This telephone program will no longer be handled by the MWR Tax Relief Office. Customers who are currently enrolled in TTEP are receiving assistance in transitioning to services from TELECOM Italia.

This is done at no cost to the customer. Customers must fill out all necessary paperwork to

transition their phone at the MWR Tax Relief Office by Friday.

From the time a customer fills out the paperwork, to the time a customer obtains their new telephone number, the process may take up to 45 days, depending on the availability of TELECOM Italia technicians and the type of contract.

C u s t o m e r s should not lose telephone service during this transition. Customers who lose service should contact the Tax Relief Office immediately.

Customer telephone numbers will change. TELECOM Italia will provide callers an automated

message providing the new number for a period of 45 days following activation of the new line.

When coming to the Tax Relief Office, customers should bring the following documentation required for transition:

- Picture I.D.
- Validated Codice Fiscale
- E-mail account that does not fall in the “.mil” domain.

The Tax Relief Office hours are 9:30 a.m. - 5 p.m., Monday through Friday.

Staff can also be reached via e-mail at [tax.relief@setaf.army.mil](mailto:tax.relief@setaf.army.mil) or by calling 634-7080.

### Frequently Asked Questions:

- Q. Does the TTEP closure affect me?*  
A. If you receive telephone service from the TTEP program you will be affected.
- Q. I have requested transition and I still have not received notification from TELECOM Italia. What should I do?*  
A. 1) Be patient. Local TELECOM Italia has been overwhelmed by this influx of requests, and since this is not a normal procedure for them, they must use personnel who would otherwise work on other projects. Again, your telephone will not be disconnected April 30, but you must fill out your paperwork by that date. 2) Make sure you have received an e-mail notification from the Tax Relief Office. If you have, reply to “all” and request a status update. If you have not received an e-mail notification from the TRO, please call or stop by the TRO. ) Continue to stay in contact with the TRO until the transition is complete.
- Q. Are there any costs involved with this transition?*  
A. No. If you receive a bill, bring it to the TRO immediately.



# Teens prefer building over basking for spring break

By Megan Gafford  
Special to the Outlook

During Vicenza High School’s spring break nine teenagers from the Vicenza community traveled by bus to join hundreds of their peers from across Europe to spend a week basking in the sun, eating ice cream, fluming down water slides, and snorkeling in clear, crystalline waters.

Well, not exactly...  
In reality, it rained. It even snowed. Instead of ice cream, there were traditional Slovakian meals, which, in fact, tasted better than ice cream. There were water slides, but we didn’t visit them. And the water wasn’t crystalline ...it was mud.

No, instead of lounging in a beach chair Zack Williams, Luke Beauchamp, Eireanne Robertson, Mary Catherine Sughrue, Andrew Hammil, Noel Fernando, Eric Steck, Ben Frank, and Megan Gafford built a playground and spread the word of Jesus Christ at a Slovakian elementary school.

“[The week was] inspiring. I would go on a mission trip anywhere with this group,” said a beaming Gil Carter, Vicenza’s Club Beyond leader. “Except Antarctica,” he added, laughing.

Rain or shine the teens dug holes for wooden posts. Often the holes had enormous rocks that needed to be removed...and Luke made a meal out of 13 of the many worms uncovered in the digging.

After many bruises and one black eye, the

posts were cemented in place.

The whine of power tools was often drowned out by the noise of rain and thunder. Tar stained many hands and splinters pricked many fingers; but in the end all the posts were sanded and standing.

When they weren’t hammering and digging, these teens were spending time with the Slovakian children at the school.

Whether playing sports, games, or singing songs, they showed the Slovakian children just how much they were loved; Eireanne was nicknamed the “Hug Queen”.

“It was an opportunity to travel outside of our comfort zone and witness the love of Jesus Christ to Slovakia,” said Zack. “Throughout the week we got to know most of the kids at our elementary school and create a relationship with them.”

Yet, no matter how dirty they got—and they were filthy—those nine teens had the time of their lives.

On the bus rides, games such a “B-SPICE!” and “SHOOTSI!” were common and resulted in more bruises than the actual playground-building. In the evenings, Addison Road, a Christian rock band, shook the Club Tent.

Finally, to the disappointment of all, the week came to an end and the town’s Mayor cut the ribbon for the grand-opening celebration. There was dancing, laughing, hugging, and beaming smiles everywhere.

To the bewilderment of the teens, the local children had to be taught how to swing on



No sooner are the ‘Monkey’ bars finished, than the Slovakian children are ready to take them on. The monkey bars were part of a playground Club Beyond teens from Vicenza and other schools in Europe built during the Vicenza High School Spring Break, April 10-16. (Photos courtesy of Gil Carter, Club Beyond director.)

their new swing set; they had never been on a swing before, but they caught on quick.

As the bus departed from the work site for the last time, the playground was not flooded with rain, but with tears, and the bus quickly became waterlogged. No one wanted to go home.

“According to the definition of volunteering, that is ‘selfless actions’, but I got just as much out of [the trip] as the Slovaksians,” commented Zack.

For information about Club Beyond, call Gil Carter at 634-6546 or e-mail him at: [vicecb@yahoo.com](mailto:vicecb@yahoo.com).



Above: The swingset is finished and the children clamber on. To the amazement of the Club Beyond teens, the Slovakian children had to be taught how to get themselves swinging. With a few good pushes, they were off and flying.

At left, a Vicenza’s Club Beyond member practices a few dance steps with a Slovakian child.

## Buzzards and trantulas and coyotes! OH MY!



A group of children dress in costumes as buzzards (top) and tarantulas (below) to perform in the show, Wiz of the West. The week-long program was brought over by the Missoula Children’s Theater and almost 60 children took part.

Story and photos  
By Laura Kreider  
Outlook Staff

Finding a way to entertain children during spring break can be a challenge. But this year, the challenge was met and the end result was a great time for children and parents alike.

The Missoula Children’s Theatre traveled to Vicenza with a complete set of costumes for about 60 children of all ages, along with a stage set, according to Allen Ebert, Soldiers’ Theatre Entertainment Director.

MCT has toured IMA-Europe with a “residency” program for the past couple of years, mostly to MWR Entertainment Branches in Germany.

“I heard of the program and thought that it would be a wonderful experience for the youth in our community. We have many talented and eager young people in Vicenza, and I wanted to offer them the opportunity to become involved in the arts at an early age,” said Ebert.

The program had the children rehearsing Tuesday through Friday in the afternoons,

and performing different characters such as coyotes, buzzards and tarantulas. The final product, Wiz of the West, was shown to standing-room only crowds.

“The 60-minute production went from auditions to performances in six days with an exhausting number of lines, songs and dancing to memorize. Everyone involved did a great job,” said Ebert.



At right, Tess Segura, 12 year-old, finishes the make up for a “Coyote.”



# Out & About



By Dorothy Spagnuolo

## Medieval times with Romeo and Juliet

The Historical-Cultural Group of Montecchio Maggiore is preparing to celebrate Shakespeare’s famous couple, Romeo and Juliet, with medieval events taking place near the castle Thursday through Sunday.

The main events take place Sunday and include a historical parade at 2:30 p.m. with more than 1,500 participants in medieval costume.

The procession arrives at Romeo’s castle at 2:50 p.m. where different events begin. Among these are duel and games between the two feuding families – and the audience can participate. -

Wander around a medieval market and see artisans in medieval costume crafting items from days gone by.

Sunday at 6 p.m. the 2005 Romeo and Juliet will be named.

This is a very popular event and well attended by tourists. No cars will be allowed in certain parts of the town center, but buses have been laid on from four different points of the town were you will park and ride.

The points are: Piazza San Paolo, Villa Cordellina, Piazzale Ospedale and from Piazzale Via degli Alberi.

The Piazzale via degli Alberi bus stop is handicap-accessible.

Cost of the shuttle bus ticket is 1 Euro and it is valid from 11 a.m. to 8 p.m. If you don’t take the bus, the only way to the castle is by walking.

There will be food stands and the restaurant in the castle will be open serving a tourist ‘medieval’ meal. The cost is 15 Euro for adults, and a reduced-price meal for children is also available.

## Live music CD recording

Enjoy a relaxing evening with pianist and composer Valentino Piran who will record his new CD during a live concert for the community Friday at 8:30 p.m. in the Chapel of St. Mark.

The program will include original compositions as well as pieces that will spring from the intensity of the moment, in a unique flow of improvisation.

## Upcoming concerts

**Steve Hackett**, guitarist and composer, performs Friday in the Teatro Astra, in Schio, accompanied by his brother, John, on flute and keyboardist Roger King.

**TestAment** performs May 18 in Milan.

**Bruce Springsteen** performs June 4 in Bologna, June 6 in Rome, and June 7 in Milan.

**‘Gods of Metal 2005’** perform June 11 and 12 in Bologna

**‘Dream Theater’** + **‘Angra’** + **‘S.G.’** perform June 23 at Villa Pisani Park, Stra (near Venice).

**Coldplay** performs July 11 in Verona. This is their only stop in

Italy to present their new album ‘X&Y.’

## Country fest

In the town of Lanze’, about 12 km northeast of Vicenza, in an area on Via Caparozzo, there will be three days of country music and dancing.

The gates open Friday through Sunday at 8:30 p.m. each evening.

Apart from the music and line dancing there will also be a large food tent set up serving different specialties, including chili.

There is an entrance fee Friday and Saturday of 6 Euro, which includes a drink.

Entrance is free on Sunday.

## Andrea Palladio and the Veneto Villas

A unique art exhibition is open in Museo Palladio in Palazzo Barbaran da Porto and will take you on a trip through 300 works of art from more than fifty museums worldwide.

The exhibit includes paintings by Veronese, Tiziano, Guercino and Jacopo Bassano, as well as drawings by Raffaello, Giulio Romano, Peruzzi, Canaletto, Tiepolo and Palladio.

You can also see ancient Roman mosaics, small bronze statues and frescos, besides Medieval and Renaissance manuscripts, engravings, maps and rare books.

Architectural models, both the original ones and some specially made for this exhibition, will help you to understand the structure and function of each part of a villa.

The museum is open Monday-Friday from 9:30 a.m.-6:30 p.m. On weekend the hours are 9:30 a.m.-8 p.m. until July 3.

There is so much to see that there are different tickets offered. A one-day ticket is 10 Euro; a three-day ticket costs 16 Euro, and a seven-day ticket is 20 Euro.

Further information for directions, the exhibition, itineraries or tickets online visit the Web site: [www.cisapalladio.org](http://www.cisapalladio.org).

(A complete article about this exhibit was in the April 19th issue of The Outlook. )



**A scale model of architect Andrea Palladio’s famous Villa Capra, known also as Villa Rotonda” is on display at the exhibition, “Andrea Palladio and the Veneto Villa.” This is one of more than 300 objects on display showing not just the villas, but of life and culture during these time.**

## Asparagus fest

The small town of San Zeno di Cassola is well known in the Veneto region for the produce of asparagus.

In fact, San Zeno di Cassola celebrates this vegetable with events to suit all tastes.

On Sunday there will be stalls selling asparagus, look for a motorbike gathering, restaurants will serve dishes prepared with this vegetable, watch out for model airplane exhibition, and in the evening there will be music groups to dance to.

## International handicraft fair

Tradition and innovation come together each year at the Fortezza da Basso in Florence for one of the most important European arts and crafts fairs.

The range of exhibits includes giftware, furnishing and home accessories, textiles, cosmetics, Italian and international food, clothing and accessories from Italy and around the world, fine jewellery, body ornaments and creative gadgets.

Open each day 10 a.m.-11 p.m. until May 1 when it will close at 8 p.m.

Entrance fee: 7.50 euro. If you are going by train you will find the exhibition hall about 200 meters from the main station Santa Maria Novella.

**Padova:** The annual Antiques exhibition-trade fair is still underway at the exhibition grounds and will close its doors Monday.

Find more than 120 antique dealers present with more than 10,000 items to include furniture, paintings, jewelry, silver and carpets.

Open: weekdays: 3 to 8 p.m.; weekends: 10 a.m. to 8 p.m. Entrance fee: 7 euro. The Padova exhibition grounds can be found after exiting Padova est, *east* autostrada exit and follow the signs for the ‘Fiera.’

## Rome sightseeing

When visiting the sites of Rome, add the following attraction to your list of things to do – called the ‘Time Elevator Roma.’

This multi-sensorial attraction will take you through 3,000 years of Roman history, from Romulus and Remos up to the present day. The Time Elevator is a four-dimensional attraction that puts you at the heart of the action so real that you feel part of history.

You will join Romulus and Ramos on their ride into the forest, as your seat moves in time with them

You will see Rome from above, flying over the city, watching it burn.

You can also hear Brutus plotting to kill Caesar through a headset that is provided, English

language is available,

The ‘ride’ takes 45 minutes and is open everyday from 9 a.m.-midnight, cost is 11 euro for adults and 9.20 euro for children up to 12 years of age.

Check with a local information desk, easily identified with a large blue ‘i’ found in airports, train station, English is always spoken.

# Now Showing

## Caserma Ederle Theater

<b>April 27</b>	Are We There Yet (PG)	7:30 p.m.
<b>April 28</b>	Boogeyman (PG13)	7 p.m.
<b>April 29</b>	The Pacifier (PG)	7 p.m.
	The Aviator (PG13)	10 p.m.
<b>April 30</b>	The Pacifier (PG)	2 p.m.
	The Aviator (PG13)	7 p.m.
	Son of the Mask (PG)	10 p.m.
<b>May 1</b>	The Pacifier (PG)	2 p.m.
	Son of the Mask (PG)	7 p.m.

## Family Night Movie

<b>April 27</b>	Pooh’s Heffalump Movie (G)	5 p.m.
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Admission for Family Nights:  
Adults age 12 and over \$4, children \$1.25.  
Wednesdays and Family Night will be on a trail basis.  
Response from the communy will determine continuation.

## Camp Darby Theater

<b>April 29</b>	Man of the House (PG13)	7 p.m.
<b>April 30</b>	The Aviator (PG13)	7 p.m.

## Movie Synopsis

**ARE WE THERE YET** - *Ice Cube, Nia Long.* Nick, a smooth operator, is trying to land a date with Suzanne. Problem is Suzanne, a divorcee, is stuck working in Vancouver and miserable because she misses her kids. Seizing the opportunity, Nick gallantly offers to make her wish come true - and his own in the process - by bringing seven-year-old Kevin and eleven-year-old Lindsey up from Portland, Oregon to be reunited with their mom. What Nick doesn’t know is that Suzanne’s children think that no man is good enough for their mom and will do everything they can to make the trip a nightmare for him.

**THE AVIATOR** - *Leonardo DiCaprio, Cate Blanchett.* A snapshot in the life of of the legendary Howard Hughes as he begins to direct the 1930 film “Hell’s Angels” starring Jean Harlow. Hughes’ obsession with perfection in the aerial sequences spurs him to extreme lengths, such as waiting interminably for perfect conditions, right down to cloud formations. “The Aviator” ends in 1946, when Hughes was still a young man and romancing actresses like Ava Gardner and Katharine Hepburn.

**BOOGEYMAN**-*Barry Watson, Emily Deschanel.*Tim is a man who is still haunted by traumatic memories of his past, many linked to the death of his father. Desperate to resolve his issues, Tim returns to his old hometown so he can pay a visit to the house where he grew up. But while Tim wants to convince himself the ghostly memories he carries are just a figment of his imagination, circumstances lead him to believe that there may be a kernel of truth to them.

**THE PACIFIER** - *Vin Diesel, Brad Garrett.* An undercover agent fails to protect an important government scientist and then agrees to look after the man’s five out-of-control kids when they are suddenly thrust into danger. Now, he’s finding what tough really is when he pits his combat skills against diapering, den-mothering and drivers education.

**SON OF THE MASK**–*Jamie Kennedy, Alan Cumming.* This newest film in the “Mask” series focuses on aspiring cartoonist Tim Avery who’s feeling reluctant to become a father when he finds that he has to take care of a baby with amazing abilities...somehow, the baby has the powers of the Mask of Loki, a mythological object that transforms its user into a manic shapeshifter alter-ego. As bad as a baby with godlike powers might seem, the ‘really’ bad news is that Loki wants his mask back.

**MAN OF THE HOUSE** - *Tommy Lee Jones, Cedric the Entertainer.* Hard-edged Texas Ranger Ronald Sharp is assigned to protect the only witnesses to the murder of a key figure in the prosecution of a drug kingpin — a group of University of Texas cheerleaders. Sharp must now go undercover as an assistant cheerleading coach and move in with the young women — possibly the most terrifying assignment in his 30-year career.

Admission: Adults age 12 and over \$4, children \$2.  
The Ederle Theatre box office opens one hour prior to show time.  
Tickets to blockbuster shows are presold at Baskin Robbins.

# Amalfi Coast tour with SATO May 27-30

Spend a memorable Memorial Day weekend touring the Amalfi Coast with SATO.

The trip leaves for Naples May 27 at 6 a.m. After a brief visit to the Archeological Museum, you leave for the beautiful beach town of Sorrento, where you stay in a three-star hotel.

May 28 will find you on a boat

bound for the island of Capri, where you have a guided tour and spend the night.

Leave for Amalfi May 29 and spend the day exploring.

May 30 you’ll leave for Vicenza, stopping in Pompeii for a guided tour of the ruins.

Call SATO at 634-8351 to reserve your spot by May 10.



Poets and artists have written for centuries about the beauty of Florence.

The city is known for having initiated the Renaissance, an artistic and intellectual movement, which began in the 14th century and influenced all the arts and literature in Europe after medieval times.

Many historical sites, monuments, sculptures and paintings date back to the period when the Medici Family had the power of the city. Especially, Lorenzo De' Medici who was known because of his personal taste in arts and because he managed a period of peace and magnificence, so all artists could live and work around his Court. When the last Medici died in 1737, Florence and the duchy passed to Leopold I of the House of Lorraine. In 1859, the Reign of Piedmont took possession of the city, which became the capital of a united Italy from 1865 to 1870, before Rome did.

Nowadays, Florence is a city that attracts visitors from all over the world and schedules seasonal cultural events and exhibits, in addition to the churches, monuments and museums such as the Uffizi Gallery, the Accademia and Opera del Duomo that are permanently open to thousands of visitors.

If tourists don't have a long time to spend in the city, it is still possible to catch the grandeur of the place, just by walking in the pedestrian area.

It is located in the heart of the city, Piazza Duomo, the square with the main church Santa Maria del Fiore, and its cupola, or dome, which is the symbol of the city.

Filippo Brunelleschi, who studied ancient architecture and engineering, visited Rome to better learn his craft and then he planned a system to support the weight of this dome, which was the biggest ever built at the time.

It was completed in 1434 just a few years before he died. All visitors who climb the steps may see this structure between the inner and outer domes on the way to the top. The experience may be considered unique, especially when one is close to the top and the passage becomes real narrow.

Once at the top, the view of the dome's shape and the city below, may pay back for

the difficulty of the ascent.

But if visitors don't feel like going up to the Cupola, they have the chance to reach the top of the other masterpiece that faces the Duomo. It is the Campanile, or bell tower begun by Giotto in 1334. Giotto was an artist and his basic design was completed after he died in 1337 first by Andrea Pisano, and then completed by Francesco Talenti in 1359.

The bell tower has a rich sculptural decoration. In fact, niches contain 16 life-size statues and there are 56 reliefs in two registers from Florentine Renaissance masters. The original pieces are at the nearby Museum of the Opera del Duomo, as well as the panels for the doors of the Baptistery, the most ancient building in the square probably started in the 9th century. In the 1400s, Lorenzo Ghiberti created the panels that depict the life of Christ and the Old Testament, these last ones were called the "Gates of Paradise" by Michelangelo. The Museo dell'Opera del Duomo, which is just behind the church, is less visited than other Florentine museums but it contains relics of the

Duomo's past, wooden models of the dome with the original tools for building it, and sculptures by Donatello and Michelangelo, such as the last Pieta' where the figure of Nicodemus, who is supporting Christ, may represent the face of Michelangelo himself.

Not far from this area, there is the other world famous square, named Piazza della Signoria with the Palazzo Vecchio and the nearby Uffizi Gallery that connects the Piazza with the Arno River. In the past, the original statue of David -that Michelangelo completed in 1501 while 26- was located near the entrance of the Palazzo Vecchio.

Since 1873, the statue has been on display in the Galleria dell'Accademia that is about a twenty -minute walk from the original place. The David has been moved to the Accademia to help reduce the possible damage caused to the white marble of Carrara by dust and air pollution. Florence is located



Above: View of Santa Maria del Fiore from the Giotto's bell tower and (left) the inner dome created by Filippo Brunelleschi in 1420. The dome was frescoed by Giorgio Vasari (1572-74) and, at his death, completed by Federico Zuccari in 1579. Center and below: Detail and facade of Palazzo Pitti, started by Brunelleschi in 1440. Nowadays, it boasts about seven museums. Behind it, is the Boboli Gardens, a renowned landscaped park.



★ ITR Trips ★

As part of the Spring Trips and Events, the Vicenza Information, Tours and Registration offers a trip to Florence on April 30 and June 11. The cost is \$47 for adults, \$33 for children ages 3 to 12, and free for children under three years old. The trip includes transportation, guided tour and escort assistance. The departure is scheduled for 6:30 a.m. from the Chapel parking lot, and return about 10 p.m. Sign up at ITR, located across from the shoppette. For more detailed information about this and other upcoming trips call ITR at 634-7094 or commercial 0444-71-7094, Mon-Fri from 10 a.m.-6 p.m. ITR also offers special trips to the Spa, amusement parks, Cooking classes and Wine and Cheese tasting.